

# Tips for secure e-banking

Protect your e-banking facility, and carry out your banking transactions securely.

## The most important points to remember:

- Only ever use your e-banking facility from a **familiar and secure device**.
- **Commence** your e-banking session by logging in securely.
- Please remain alert and **concentrate** on your e-banking.
- **Terminate** your e-banking session immediately you no longer actively use it.



## Protect your devices and data

Secure e-banking always depends on your devices and data being secure. You should therefore protect your devices with the help of our “5 steps for your digital security”.

[Further information \(https://www.ebas.ch/en/5-steps-for-your-digital-security/\)](https://www.ebas.ch/en/5-steps-for-your-digital-security/)



## Points to remember when logging in

When logging into your e-banking facility, you have to enter sensitive and private details (for instance your password). This is how to do so in a secure manner.

[Further information \(https://www.ebas.ch/en/points-to-remember-when-logging-in/\)](https://www.ebas.ch/en/points-to-remember-when-logging-in/)



## Points to note while e-banking

For the duration of an active e-banking session, there is open access to your sensitive and private data (account details) on your system. Please concentrate on your e-banking.

[Further information \(https://www.ebas.ch/en/points-to-note-while-e-banking/\)](https://www.ebas.ch/en/points-to-note-while-e-banking/)



## Points to remember when logging out

Notify your financial institution that you have finished e-banking so that your session can be terminated securely.

[Further information \(https://www.ebas.ch/en/points-to-remember-when-logging-out/\)](https://www.ebas.ch/en/points-to-remember-when-logging-out/)



## Mobile Banking App

More than half of all e-banking transactions are carried out via a smartphone or tablet. Usually, a specific app provided by the financial institution is used for this purpose. Mobile banking offers many advantages, but also holds quite a few risks.

[Further information \(https://www.ebas.ch/en/mobile-banking-app/\)](https://www.ebas.ch/en/mobile-banking-app/)

*Financial institutions take various technical measures to provide the best possible security when e-banking. They protect their systems and data transfers with customers and even check individual transactions for correctness.*

*Yet it is also important you protect your own devices and remain conscious of security when dealing with your online account in your capacity of e-banking customer yourself.*