Tips for secure e-banking

Protect your e-banking facility, and carry out your banking transactions securely.

The most important points to remember:

- Only ever use your e-banking facility from a **familiar and secure device**.
- **Commence** your e-banking session by logging in securely.
- Please remain alert and **concentrate** on your e-banking.
- **Terminate** your e-banking session immediately you no longer actively use it.

Protect your devices and data

Secure e-banking always depends on your devices and data being secure. You should therefore protect your devices with the help of our “5 steps for your digital security”.

Further information (https://www.ebas.ch/en/5-steps-for-your-digital-security/)

Points to remember when logging in

When logging into your e-banking facility, you have to enter sensitive and private details (for instance your password). This is how to do so in a secure manner.

Further information (https://www.ebas.ch/en/points-to-remember-when-logging-in/)

Points to note while e-banking

For the duration of an active e-banking session, there is open access to your sensitive and private data (account details) on your system. Please concentrate on your e-banking.

Further information (https://www.ebas.ch/en/points-to-note-while-e-banking/)

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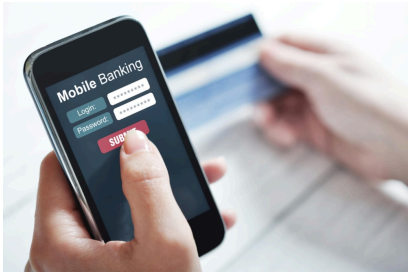
Points to remember when logging out

Notify your financial institution that you have finished e-banking so that your session can be terminated securely.

Further information (https://www.ebas.ch/en/points-to-remember-when-logging-out/)



Mobile Banking App

More than half of all e-banking transactions are carried out via a smartphone or tablet. Usually, a specific app provided by the financial institution is used for this purpose. Mobile banking offers many advantages, but also holds quite a few risks.

Further information (https://www.ebas.ch/en/mobile-banking-app/)

Financial institutions take various technical measures to provide the best possible security when e-banking. They protect their systems and data transfers with customers and even check individual transactions for correctness.

Yet it is also important you protect your own devices and remain conscious of security when dealing with your online account in your capacity of e-banking customer yourself.

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