

Points to remember when logging in

When logging into your e-banking facility, you have to enter sensitive and private details (for instance your password). This is how to do so in a secure manner.

The most important points to remember:

- Always enter the address for your financial institution's log-in page **manually** via the browser address line. Never use a link or search engine to log in.
- Make sure you are using a secure connection (with **https://**, a **lock symbol** and the **correct domain name** displayed in the address line).
- **Immediately terminate** the connection in case of any system disruptions or if any unusual error messages appear.
- On the go, make sure that you conceal your log-in information when logging in, and that **no-one looks over your shoulder** while you do so.

Securely navigate to your financial institution website

To avoid falling victim to a [phishing attempt](https://www.ebas.ch/en/phishing/) (<https://www.ebas.ch/en/phishing/>), you should make sure that you are actually connected to your financial institution before logging into your e-banking facility.

To do so, always enter the address for your financial institution's e-banking page manually via the browser address line. **Never use any links you were sent, e. g. via e-mail or SMS, and no search engines such as Google, Bing or similar either!**

We also recommend to only ever use your e-banking facility on a familiar and secure device (["5 steps for your digital security"](https://www.ebas.ch/en/5-steps-for-your-digital-security/) (<https://www.ebas.ch/en/5-steps-for-your-digital-security/>)) (i.e. don't use any public devices in a hotel, etc.).

Check that the connection is secure

Since you have to enter sensitive and private details (for instance your password) to log in, you have to use a protected connection to your financial institution.

An SSL connection which has been correctly established with the proper website and which is based on an authentic and valid certificate - i.e. a secure connection - can be recognised by the following three clear browser characteristics:

1. A lock symbol in the address line

This connection was encrypted using a valid SSL certificate.

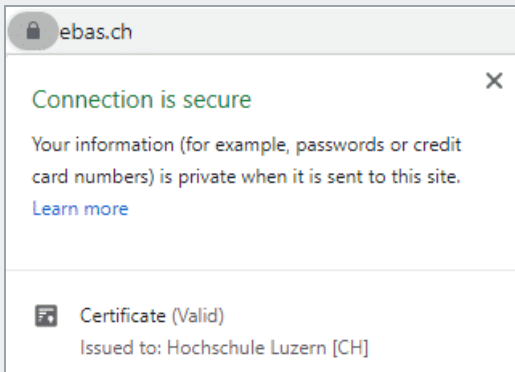
2. The correct financial institution's name (this is either displayed next to the lock or after clicking the lock, under "Issued for")

The identify of the certificate owner (the bank) has been confirmed.

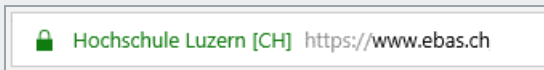
3. Correct domain name in the address line

You are actually on the financial institution's website.

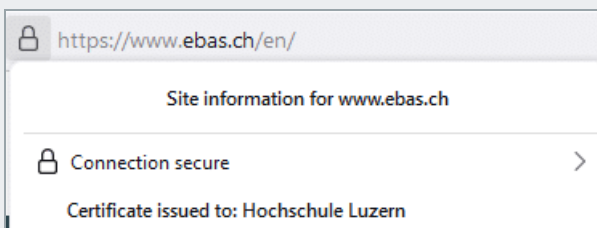
Google Chrome:



Microsoft Edge:



Mozilla Firefox:



Apple Safari:



[You can read up here how to check the certificate. \(https://www.ebas.ch/en/checking-certificates/\)](https://www.ebas.ch/en/checking-certificates/)

Note: Some financial institutions offer a specific program (software, e. g. a hardened browser) for accessing their e-banking facility. This allows for some additional security checks (e. g. certificate checks) to be run. Depending on the software used, the above two actions “Securely navigate to your financial institution website” and “Check that the connection is secure” are then irrelevant, or you may not even be able to perform them.

Caution in case of system disruptions or unusual errors messages

If there is a system interruption while logging into your e-banking facility (for instance a white screen suddenly appears), or if there are any unusual error messages, (for instance “The system is currently overloaded. Please be patient and try again a bit later”), you should **immediately terminate the connection** and notify the support/help desk of [your financial institution \(https://www.ebas.ch/en/partners/\)](https://www.ebas.ch/en/partners/).

A detailed description of respective log-in procedures for your e-banking facility can also be found here:

Aargauische Kantonalbank

[Go to log-in instructions \(https://www.akb.ch/digitale-akb/banking/e-banking\)](https://www.akb.ch/digitale-akb/banking/e-banking)

acervis Bank

[Go to log-in instructions \(https://www.acervis.ch/rund-ums-e-banking\)](https://www.acervis.ch/rund-ums-e-banking)

AEK BANK 1826

[Go to log-in instructions \(https://www.aekbank.ch/ib_faq_en\)](https://www.aekbank.ch/ib_faq_en)

Alpha RHEINTAL Bank

[Go to log-in instructions \(https://alpharheintalbank.ch/kontakt/hilfe/support/\)](https://alpharheintalbank.ch/kontakt/hilfe/support/)

Alternative Bank Schweiz

[Go to log-in instructions \(https://www.abs.ch/de/online-schalter/hilfe/e-banking/\)](https://www.abs.ch/de/online-schalter/hilfe/e-banking/)

Appenzeller Kantonalbank

[Go to log-in instructions \(https://www.appkb.ch/private/kundenservice/kundenservice-login-verfahren\)](https://www.appkb.ch/private/kundenservice/kundenservice-login-verfahren)

Baloise Bank SoBa

[Go to log-in instructions \(https://www.baloise.ch/de/unternehmenskunden/zahlen-anlegen-finanzieren/online-mobile-banking/faq.html\)](https://www.baloise.ch/de/unternehmenskunden/zahlen-anlegen-finanzieren/online-mobile-banking/faq.html)

Banca dello Stato del Cantone Ticino

[Go to log-in instructions \(https://www.bancastato.ch/DMS/prodottieservizi/utli/PUBLIC-ProspectoInLinea.pdf\)](https://www.bancastato.ch/DMS/prodottieservizi/utli/PUBLIC-ProspectoInLinea.pdf)

Banca Popolare di Sondrio (SUISSE)

[Go to log-in instructions \(https://www.gobanking.ch/service/login/tutorial_EN.html\)](https://www.gobanking.ch/service/login/tutorial_EN.html)

Bank Avera

[Go to log-in instructions \(https://bank-avera.ch/Bank_Avera_E-Banking_Standard_Login_de.pdf\)](https://bank-avera.ch/Bank_Avera_E-Banking_Standard_Login_de.pdf)

Bank BSU

[Go to log-in instructions \(https://www.bankbsu.ch/dam/jcr:96ab4765-8b6c-45ca-8f51-56d9ac8eee83/FAQ_E-Banking.pdf\)](https://www.bankbsu.ch/dam/jcr:96ab4765-8b6c-45ca-8f51-56d9ac8eee83/FAQ_E-Banking.pdf)

Bank CIC (Schweiz)

[Go to log-in instructions \(https://elounge.cic.ch/auth/login?Location=https%3A%2F%2Felounge%2Ecic%2Ech%2F\)](https://elounge.cic.ch/auth/login?Location=https%3A%2F%2Felounge%2Ecic%2Ech%2F)

Bank Cler

[Go to log-in instructions \(https://www.cler.ch/de/services/e-banking/hilfe-und-kontakt/login-hilfe\)](https://www.cler.ch/de/services/e-banking/hilfe-und-kontakt/login-hilfe)

Bank EEK

[Go to log-in instructions \(https://www.eek.ch/weitere-leistungen/e-services/hilfe/\)](https://www.eek.ch/weitere-leistungen/e-services/hilfe/)

Bank EKI

Go to log-in instructions (<https://www.bankeki.ch/privatkunden/zahlen/digital-banking/e-banking/e-banking-hilfe>)

Bank Gantrisch

Go to log-in instructions (<https://www.bankgantrisch.ch/Privat/Zahlen/E-Banking>)

Bank in Zuzwil

Go to log-in instructions (https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Bank Leerau

Go to log-in instructions (https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Bank Linth LLB

Go to log-in instructions (<https://www.banklinth.ch/de/private/ebanking/loesungen/online-banking>)

Bank SLM

Go to log-in instructions (<https://www.bankslm.ch/zahlen-sparen/services/e-banking/>)

Bank Thalwil

Go to log-in instructions (<https://www.bankthalwil.ch/de/Privatkunden/Zahlen/Zahlen/NetBanking/Antworten-auf-Ihre-Fragen>)

Bank Vontobel

Go to log-in instructions (<https://www.vontobel.com/en-ch/wealth-management/>)

Bank Zimmerberg

Go to log-in instructions (https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

bank zweiplus

Go to log-in instructions (<https://www.cash.ch/services/ebanking>)

Banque Cantonale de Fribourg

Go to log-in instructions (<https://login.bcf.ch/authen/login>)

Banque Cantonale du Jura

Go to log-in instructions (<https://banking.bcj.ch/authen/login?lang=fr>)

Banque Cantonale du Valais

Go to log-in instructions (<https://www.bcvs.ch/de/private/e-service/sicherheit/e-service-hilfe>)

Banque Cantonale Vaudoise

Go to log-in instructions (<https://www.bcv.ch/static/bcvnet/demo/Particulier-BCV/>)

Basellandschaftliche Kantonalbank

Go to log-in instructions (<https://www.blkb.ch/e-banking-schnell-erklaert>)

Basler Kantonalbank

Go to log-in instructions (<https://www.bkb.ch/en/Privatkunden/Zahlen/E-Banking/>)

BBO Bank Brienz Oberhasli

[Go to log-in instructions \(https://bbobank.ch/de/Info/Zahlungsmittel/BBO_E-Banking\)](https://bbobank.ch/de/Info/Zahlungsmittel/BBO_E-Banking)

BEKB | BCBE

[Go to log-in instructions \(https://www.bekb.ch/de/services/ebanking/bekb-smartlogin\)](https://www.bekb.ch/de/services/ebanking/bekb-smartlogin)

Bernerland Bank

[Go to log-in instructions \(https://www.bernerlandbank.ch/Digital-Banking/Hilfe-Support\)](https://www.bernerlandbank.ch/Digital-Banking/Hilfe-Support)

Bezirks-Sparkasse Dielsdorf

[Go to log-in instructions \(https://sparkasse-dielsdorf.ch/faq\)](https://sparkasse-dielsdorf.ch/faq)

Caisse d'Epargne de Cossonay

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Bank Aareland

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Bank im Thal

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Bank Oberuzwil

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Bank Thur

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Bank Toggenburg

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Biene Bank im Rheintal

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis BS Bank Schaffhausen

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Caisse d'Epargne Courtelary

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis EB Entlebucher Bank

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Oberaargau

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Spar- und Leihkasse Thayngen

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Sparcassa 1816

Go to log-in instructions (https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Sparkasse Oftringen

Go to log-in instructions (https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Clientis Sparkasse Sense

Go to log-in instructions (https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Credit Suisse (Schweiz)

Go to log-in instructions (<https://www.credit-suisse.com/ch/en/private-clients/account-cards/services/online-mobile-banking.html>)

Ersparniskasse Affoltern i.E.

Go to log-in instructions (https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Ersparniskasse Rüeggisberg

Go to log-in instructions (<https://www.ekr.ch/hilfe-support.html>)

Ersparniskasse Schaffhausen

Go to log-in instructions (https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Glarner Kantonalbank

Go to log-in instructions (<https://www.glkb.ch/e-services/glkb-online-zugang>)

Graubündner Kantonalbank

Go to log-in instructions (<https://www.gkb.ch/cronto>)

GRB Glarner Regionalbank

Go to log-in instructions (<https://www.glarner-regionalbank.ch/de/e-banking/sicherheit-1.html>)

Leihkasse Stammheim

Go to log-in instructions (https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Liechtensteinische Landesbank

Go to log-in instructions (<https://www.llb.li/en/private/ebanking/solutions/online-banking>)

Lienhardt & Partner Privatbank Zürich

Go to log-in instructions (<https://www.lienhardt.ch/faq/en.pdf>)

Luzerner Kantonalbank

Go to log-in instructions (<https://www.lukb.ch/loginverfahren>)

Migros Bank

Go to log-in instructions (<https://www.migrosbank.ch/ueber-uns/kontakt-support/e-banking-support/e-banking-zugriff.html>)

Nidwaldner Kantonalbank

Go to log-in instructions (<https://www.nkb.ch/node/625>)

Obwaldner Kantonalbank

[Go to log-in instructions \(https://www.owkb.ch/download/online/Bedienungsanleitung_Cronto_App.pdf\)](https://www.owkb.ch/download/online/Bedienungsanleitung_Cronto_App.pdf)

PostFinance

[Go to log-in instructions \(https://www.postfinance.ch/en/private/products/digital-banking/e-finance/e-finance-login.html\)](https://www.postfinance.ch/en/private/products/digital-banking/e-finance/e-finance-login.html)

Regiobank Männedorf

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

Regiobank Solothurn

[Go to log-in instructions \(https://www.regiobank.ch/startseite/e-banking/faq\)](https://www.regiobank.ch/startseite/e-banking/faq)

SB Saanen Bank

[Go to log-in instructions \(https://www.saanenbank.ch/en/media-center/download-center\)](https://www.saanenbank.ch/en/media-center/download-center)

Schaffhauser Kantonalbank

[Go to log-in instructions \(https://www.shkb.ch/490-crontosign-swiss\)](https://www.shkb.ch/490-crontosign-swiss)

Schwyzer Kantonalbank

[Go to log-in instructions \(https://www.szkb.ch/docs/default-source/produkte/produktinfo/ib_hilfe_login.pdf?sfvrsn=4\)](https://www.szkb.ch/docs/default-source/produkte/produktinfo/ib_hilfe_login.pdf?sfvrsn=4)

Spar- und Leihkasse Bucheggberg

[Go to log-in instructions \(https://www.slb.ch/app/uploads/2020/10/8395_de.pdf\)](https://www.slb.ch/app/uploads/2020/10/8395_de.pdf)

Spar- und Leihkasse Frutigen

[Go to log-in instructions \(https://www.slfrutigen.ch/konto/digital-banking/e-banking\)](https://www.slfrutigen.ch/konto/digital-banking/e-banking)

Spar+Leihkasse Riggisberg

[Go to log-in instructions \(https://slr.ch/?site=meine_bank-netbanking_info\)](https://slr.ch/?site=meine_bank-netbanking_info)

Sparkasse Schwyz

[Go to log-in instructions \(https://www.sparkasse.ch/faq-en\)](https://www.sparkasse.ch/faq-en)

Thurgauer Kantonalbank

[Go to log-in instructions \(https://www.tkb.ch/hilfe-uebersicht/hilfe-und-anleitungen\)](https://www.tkb.ch/hilfe-uebersicht/hilfe-und-anleitungen)

UBS

[Go to log-in instructions \(https://www.ubs.com/ch/en/help/e-banking/process.html\)](https://www.ubs.com/ch/en/help/e-banking/process.html)

Urner Kantonalbank

[Go to log-in instructions \(https://www.ukb.ch/e-service/e-banking/crontosign-swiss/\)](https://www.ukb.ch/e-service/e-banking/crontosign-swiss/)

Valiant Bank

[Go to log-in instructions \(https://www.valiant.ch/cronto\)](https://www.valiant.ch/cronto)

Vorarlberger Landes- und Hypothekenbank

[Go to log-in instructions \(https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf\)](https://clientis.ch/documents/20154/3768636/CLI_e-Banking_Standard_Login_de.pdf)

VP Bank

Go to log-in instructions (<https://ch.vpbank.com/en/intermediaries/e-services/security-e-banking>)

VZ Depotbank

Go to log-in instructions (https://www.vermoegenszentrum.ch/sites/default/files/documents/finanzportal-erste-anmeldung-chde_0.pdf)

WIR Bank Genossenschaft

Go to log-in instructions (<https://www.wir.ch/privatkunden/zahlen/e-banking/>)

Zuger Kantonalbank

Go to log-in instructions (<https://www.zugerkb.ch/e-banking/funktionalitaeten/crontosign-swiss>)

Zürcher Kantonalbank

Go to log-in instructions (<https://www.zkb.ch/de/pr/pk/efinance/ebanking/login-verfahren.html>)

Zürcher Landbank

Go to log-in instructions (<https://www.ebas.ch/wp-content/uploads/2020/01/EBankingLoginVerfahrenZLB.pdf>)

When logging in, this means users start a session with their e-banking system.

Figuratively speaking, the financial institution is opening something like a door to users, which grants them access to their e-banking features.

[Find out here what to remember **when e-banking.**](https://www.ebas.ch/en/points-to-note-while-e-banking/) (<https://www.ebas.ch/en/points-to-note-while-e-banking/>)

[Find out here what to remember when **logging out.**](https://www.ebas.ch/en/points-to-remember-when-logging-out/) (<https://www.ebas.ch/en/points-to-remember-when-logging-out/>)