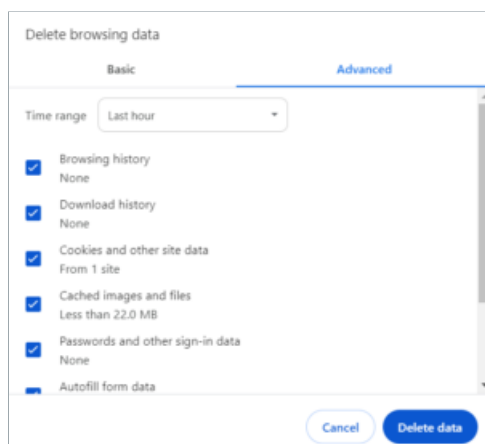


Deleting browser history: Google Chrome

These instructions will explain how to delete your stored Google Chrome browser data (browser history, browser cache).

If you are looking for other browser instructions, you can find these [here \(#OtherBrowsers\)](#).

1. With the browser open, open the browser history window by simultaneously pressing “Ctrl + Shift + Delete” or “Strg + Shift + Entf”.
2. Click **Advanced**.
3. Select the period of time over you wish to delete cached information using the Clear the following items from drop down menu, i.e. at least covering your e-banking session.
4. For instance entry **Last hour**. Then select all items.
5. Click **Delete data**.



Alternatively, you can also surf in incognito or private mode, so that your browser doesn't store any data in the first place.

To do so, open a new incognito window by clicking the wrench icon in the top right corner of the screen and then clicking “New Incognito window”. Or simultaneously press “Ctrl + Shift + N”/“Shift + Cmd + N”.

Instructions for alternative browsers:

[Microsoft Edge \(https://www.ebas.ch/en/deleting-browser-history-edge/\)](https://www.ebas.ch/en/deleting-browser-history-edge/)

[Mozilla Firefox \(https://www.ebas.ch/en/deleting-browser-history-firefox/\)](https://www.ebas.ch/en/deleting-browser-history-firefox/)

[Apple Safari \(https://www.ebas.ch/en/deleting-browser-history-safari/\)](https://www.ebas.ch/en/deleting-browser-history-safari/)

[Android Google Chrome \(https://www.ebas.ch/en/deleting-browser-history-android-chrome/\)](https://www.ebas.ch/en/deleting-browser-history-android-chrome/)

[iOS Google Chrome \(https://www.ebas.ch/en/deleting-browser-history-ios-chrome/\)](https://www.ebas.ch/en/deleting-browser-history-ios-chrome/)

[iOS Apple Safari \(https://www.ebas.ch/en/deleting-browser-history-ios-safari/\)](https://www.ebas.ch/en/deleting-browser-history-ios-safari/)

Browser history (also called browser cache) denotes a type of buffer memory of your browser. Browsers will store content of websites visited (e. g. images), so that they don't have to be re-downloaded every time you visit, and the site can therefore be displayed more quickly.