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Dial “F” for fraud

Once again, the police and several reporting offices are warning of increased telephone fraudster activities.

The National Cyber Security Centre (NCSC) received numerous reports on calls, allegedly from the police. Callers for instance claim that there were irregularities with people’s SwissID and bank account. However, those callers only wanted to exploit their victims. Different police corps and financial institution were also warning of an increase in telephone fraud numbers last week.

Never disclose confidential information such as e-banking access data or credit card information via the telephone and hang up immediately if a caller tries to pressurise you or elicit sensitive information from you.

Further information on safe behaviour during telephone calls can be found in our article on “[Fraudulent support calls](https://www.ebas.ch/en/fraudulent-support-calls) (<https://www.ebas.ch/en/fraudulent-support-calls>)”.