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Identity theft

Identity theft is a scam involving someone's user account – i.e. their identity – being misused by a third party. Their aim is to illegally gain from their actions, or to damage someone's reputation.

You may receive an e-mail with "Urgent" in the subject line, saying something like: "Dear John, I urgently need your help. I am currently abroad. I was robbed, and my credit card and smartphone have been stolen. I now need CHF 500 for my return flight home. Could you possibly remit this sum to my Western Union account as soon as you can, please? I will of course repay you as soon as I get back."

E-mails like that are not uncommon. Fraudsters hack an e-mail account and go begging contacts for money.

The above e-mail is one potential shape identity theft could take – but there are many others in today's digital world, too. You can find out what those are and how you can protect yourself in our new article on Identity theft (https://www.ebas.ch/en/identity-theft/) .